

Enliven at a glance

Caring, enabling, supporting.

“...little things make a huge difference.”

Enliven services support older people and those living with disabilities to maximise independence and enjoy fulfilling lives. Our vision is one where all older people have companionship, choice and control, meaningful activity and purpose in their lives. This underpins all Enliven services whether it's in-home support, residential care, rest homes, specialist hospital and dementia care, short-term respite healthcare or engaging day programmes. Our philosophy recognises how important it is to meet people's emotional, cultural and social needs as well as meet their practical day-to-day care requirements.

It's no secret that New Zealand's population is ageing. By 2036 Aotearoa will be home to more than 1.2 million people aged over 65 years (75% more than at 2018 Census). This has many leaders in Aged Care speaking out about the shortage of registered nurses in our sector and the insufficient funding for not-for-profit providers such as Enliven, to pay our aged care nurses the same rate they'd be paid in a DHB.

The government pays Enliven a bed-day rate for the care we deliver to those who can't afford to pay for themselves. New Zealanders that don't qualify for government funding must pay for their own care and there is a cap to how much providers should charge, set by the government. Private (for-profit) providers can subsidise these rates through the profits they make in their retirement village operations, but we're not-for-profit.



2630 respite visitors



7391 day programme attendees



4794 in-home support clients



Our Enliven homes have 1773 care beds

There are health and safety obligations to have minimum one registered nurse on duty at all times, and sufficient staff to meet the health and personal care needs of all residents at all times. A recent survey by the NZ Aged Care Association showed that out of the 5000 registered nurses required to staff the aged care sector there are around 900 vacancies, or close to 20% of the workforce. Border closures and MIQ requirements impair our ability to recruit overseas, while the higher pay at the DHB threatens to deter many nurses off working for us at Enliven.

In the coming year Presbyterian Support champions will raise their voices in appeals to our Leaders in collaboration with our stakeholder partners, to prioritise registered nurses and their families in NZ's immigration and MIQ settings, and agree to pay our nurses with parity to nurses in our hospitals.

Overall, Enliven has served 10,456 older people & people with disabilities

“A massive thank you for the wonderful service and care that you provided to my husband. Because he was happy under your care, it meant I could relax and spend time for myself. My husband loved the cooking and always looked forward to seeing your cheerful smiling faces.”

– Enliven client from Hokitika

Family Works at a glance

Supporting people through challenging times.

Tu pakari ai te whānau – Building strong families.

Family Works is a reliable, trusted part of more than 50 local communities across Aotearoa. The Family Works vision is for Aotearoa to be the best place in the world to grow up - a place where all tamariki are safe, families and whānau are strong, and communities are connected. Our social services are designed to support people experiencing challenging or difficult times. We understand everyone's circumstances are different, so we support children, young people and families to make positive changes in their lives using the strengths and resources they already have.

The work is challenging, but essential: From early intervention and prevention to intensive casework, our Family Works teams in each region are working with increasingly complex cases. Under pandemic alert conditions, poverty, family violence, stress and anxiety – among the most enduring problems in our communities – can impact even more heavily. Our social support services had to adjust to the alert level conditions of work and face an intensified level of need throughout the community.

Funding is tight and there is a pay gap between our community workforce and the government's social workers, which makes challenging the recruitment and retention of our staff. Despite these challenges, Family Works' skilled, highly qualified and passionate workforce continues to make sure where we can that our tamariki are safe, family and whānau are strong and communities are connected.

Overall,
Family Works
has served
26,493
children, adults &
families

"I learnt to talk more about my feelings and how to help myself when I am sad. I learned a lot about being more confident and that I have been too hard on myself"
- Child client at Family Works South Canterbury



2284 Family Dispute Resolution clients



4541 financial capability clients



1481 parent support clients



3619 youth programme clients



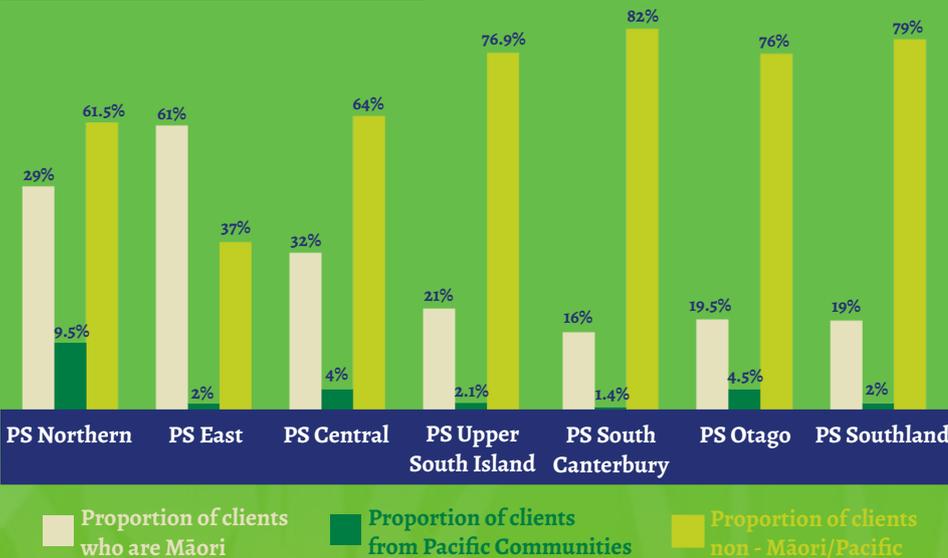
7335 social work and counselling clients



7469 food parcels to families in need



4678 other group learning clients



"Everything my social worker did – talking, liaising with other agencies, practical help, it built my self-confidence. It was so inclusive/holistic, not just one focus but on all well-being."
– Parent client at Family Works Central.